



**YOU CAN USE THE FOLLOWING ELEMENTS TO GET PREPARED FOR THE CONVERSATION**

1. Which are the most visited countries and cities in the world?
  2. Imagine you don't like what you have ordered at a given restaurant? What do you do?
  3. Suppose when you enter your hotel room there are some problems and, either you want to be changed or have them fixed. (*there are no curtains, noisy air-conditioning, licking tap...*)
  4. Say you want to cancel your reservation.
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1. Imagine your travelmate has **urgent** need to go to the toilet. What do you ask?
  2. You want to make a reservation for dinner. Specify the number of people, the possible position in the restaurant. Ask if there are any charges or fees for reservation. Ask if there is a website where to preview the menu card.
  3. You want to book a room/car. Ask about availabilities, dates, rates, etc.
  4. Your luggage is "lost". You must present your claim at the Lost and Found department (at the airport, train/bus station).
  5. You want to have some information about how to get to a certain place: most convenient means of transport, rates, schedules, opening times, etc.
  6. You are being inquired by a Customs Officer about some "articles" which you need to explain about.
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